



AT THE PULSE OF LOGISTICS
CONTRACT LOGISTICS AND WAREHOUSE MANAGEMENT



IF YOU CAN THINK IT, WE CAN DO IT

JCL LOGISTICS

JCL LOGISTICS FORMS A LOGISTICAL NETWORK THAT ACTS IN A PRODUCT AND CUSTOMER-ORIENTED MANNER AND SOLVES EVERY CHALLENGE IN A TARGET-ORIENTED AND PROMPT WAY.

AT THE PLUS OF LOGISTICS



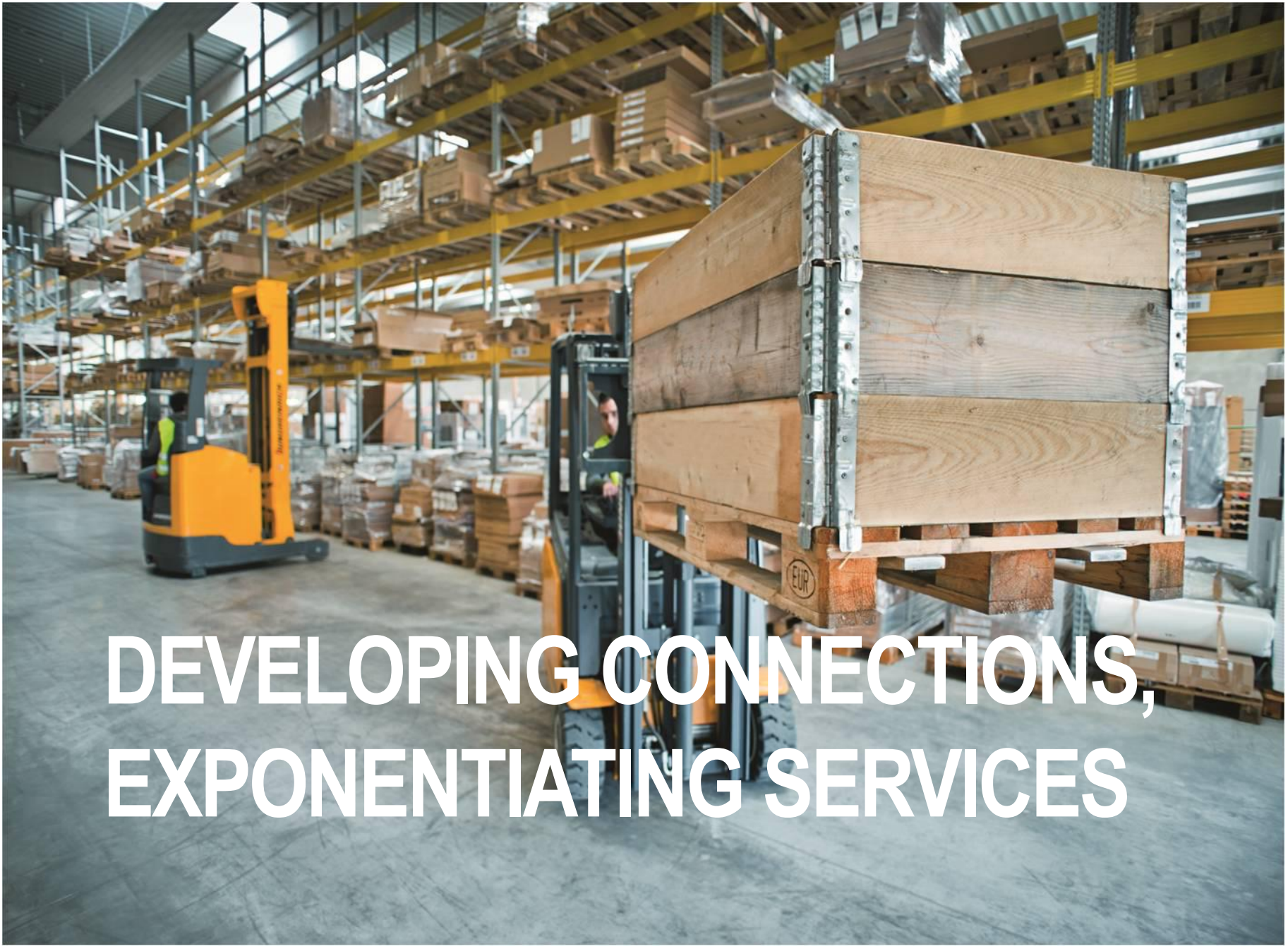
PLUS⁺
WE TRANSPORT
UPWARDS

INDIVIDUAL TRANSPORT SERVICES WITH LOGISTIC PLUS⁺

Contract logistics and **warehouse management** under our product name **PLUS⁺** stands for **customer-oriented service** and a **product-specific handling** that enhances the **goods, emphasises qualities** and **takes them** to their **destination ready for sale or presentation**. We group the **preparation** or **finishing** of goods of diverse product groups and sectors under the term PLUS⁺. These optimising **value-added services** are individually designed and constantly extended for every customer.

As a reliable partner of wholesale and retail companies, PLUS⁺ offers solutions and services that keep complex logistics processes in motion. For professional assignments, we have specific areas of competence and in-depth understanding of the respective market requirements.

PLUS⁺ offers a full-service logistics system that implements global transport processes in a modern, efficient and ecological manner - we assume the responsibility for your product along the entire supply chain.



**DEVELOPING CONNECTIONS,
EXPONENTIATING SERVICES**

CREATING ADDED VALUE THROUGH LOGISTICS PLUS⁺

INDIVIDUAL TRANSPORT SERVICES IN THE AREAS OF B2B and B2C

Expertise

Every order benefits from decades of experience and extensive specialist know-how.



Just in time

Reliable and timely delivery to the assembly line.



Eco logistics

A modern fleet and the perfectly organised return of transport containers to the manufacturer conserve resources.



JCL PLUS⁺ (contract logistics and warehouse management) is the logical supplement to pure transport.

For our transport assignments, we collaborate with **experienced partners** worldwide. As a result of the precise knowledge of the industry and its boundary conditions, we are able to compile **modern logistics solutions** that are characterised by **high efficiency**, **flexibility** and **cost-effective use of resources**. When selecting the transport partners and routes, we strive to keep potential risks as low as possible.

As a result of new market requirements and from the desire to be able to offer our customers even better services, we offer a highly modern **multifunctional automation solution** at **our logistics centre in Werndorf** (Austria) that serves as a hub for the supply of customers in Austria, Germany, Switzerland and neighbouring countries.

All relevant criteria – from costs over the term to the selection of the logistics partners – are presented in a transparent manner in order to make the decision making easier for you. As a **competent partner**, we are pleased to assist and advise you.



**CREATING ADDED VALUE,
SAFEGUARDING STANDARDS**

DIVERSE SOLUTIONS

B2B & B2C E-COMMERCE FULFILLMENT FOR SIMPLER AND CONTEMPORARY LOGISTICS MANAGEMENT

System flexibility

JCL has capacities for collaboration with all known logistical systems.



Duty of care

The value of your product is protected at all times through maximum care.



Transport protection

We have special equipment to safely transport your product.



Track & Trace

Global tracking of all products in real time.



Returns management

The perfect organisation of returns is a self-evident component of our service portfolio.



We provide classical transport services and carry out **Logistic Plus+** – we successfully master the challenges of modern logistics for our customers with innovative solutions. For professional assignments, we have years of **know-how, qualified employees** with sector experience and a **global network**.

Our service portfolio implies **specific areas of competence** and understanding of respective market requirements and offers **movements of goods that are recorded entirely by the system** from start to finish. Our sites, strategic bases and network hubs cover deliveries in **Austria, Germany, Switzerland, Benelux, Netherlands and France**. We also organise transport assignments from Asia to Europe, for instance from production sites to the respective consolidation warehouses.

We offer **classical manual** but also **fully automatic picking** of your goods at our warehouse sites. We meet this requirement for both B2B and for end customers. Through the use of automation and combined manual picking, we can offer flexible and economic solutions.

• CONSULTING
• IMPLEMENTATION
• OPERATION



SCOPE OF PERFORMANCE

Consulting: With in-depth know-how, we optimise the supply chains of our customers and ensure smooth transport chains. Precise planning, organisation and implementation of transport services, in particular for commercial goods.

Implementation: End customer deliveries by parcel, one, two and four-man handling – depending on requirements. Use of professionally qualified employees for business-specific and customer-oriented services.

Operation: Strategically located distribution and consolidation warehouses and well-thought-through IT system connection and enhancement.

Our areas B2C & B2B are interwoven and form an overarching approach

Our approach creates:

- Transparency in the value chain
- Cost efficiency
- "Just in time" deliveries

OUR AREAS OF COMPETENCE FOR YOUR SUCCESS

Assembly

Our specialist staff supply and assemble furniture reliably and quickly.



Disposal

We deal with the professional disposal of packaging material or old furniture.



One to four-man delivery

In particular in the B2C sector, our end customer delivery is the prerequisite and guarantee for first-class service.



We always work in a highly professional manner; this is also how end customers perceive us. The prompt agreement of delivery dates, the delivery with two people or more and many other individual benefits form our comprehensive **service portfolio for B2C**. This is supplemented by services such as warehouse handling, furniture assembly, returns handling and collection activities.

We plan, organise and carry out transport assignments from the producer to the retail branch. Our **B2B customers** can trust in services such as picking, document printing, complaint handling or the assembly of exhibition goods in specialist trade are always carried out reliably and smoothly by us. The tracking of consignments via Track & Trace and data exchange are done using state-of-the-art systems.

We transport high-quality products as well as special goods for professional use and can also handle on request the entire returns process as well as the ordering of equipment for hire or replacement. Function tests, configuration, commissioning of complex devices in operation and corresponding training courses are carried out professionally by our employees at the end consumer's request.

JCL PLUS+ B2B & B2C E-COMMERCE FULFILLMENT

Transport management: Our transport management takes your goods to their destination in a **reliable and timely manner**. An efficient interface management ensures **further transport without delay**. We are the specialist for all transport assignments. We create efficient product **tracking – verification** through **seamlessly documented history of goods** with **Track & Trace** also within the product logistics processes.

E-commerce Fulfillment: With our services in the **B2B & B2C 0-31.5 kg and 31.5-500 kg sector** we create specific product preparations, offer customer-efficient and individual **preparation of the products** for sale at a branch (e.g. **assembly of sports equipment or labelling of clothing**) and offer special **solutions for delivery equipment** (e.g. **air-conditioned swap bodies and integrated hangers**). We transport both **high-quality products** as well as **special goods** for professional use and if necessary, can also handle the entire returns process and the ordering of hire and replacement equipment for you.

Automatic picking: Based on the current branch customer orders, **just 2 employees** (2 x picking) are required at the Pick & Easy stations (with orders of **20 lines per order**). A fulfilment of 300 branch customer orders per hour can be achieved.

Manual picking: In-batch variant – suitable for heavy/extremely fast-moving products. In most cases, the picking is done using a **stacker/block warehouse variant** (suitable for higher throughputs on delivery) in a high-bay warehouse (incorporates 10000 spaces).

Customs clearance: We are highly familiar with customs clearance processes with **cross-border consignments**. **We deal with** all the administrative tasks that occur and handle customs clearance in a professional manner.

JCL – Green Logistics: We constantly strive to **create sustainable, environmentally friendly and resource-efficient logistics processes**. Our goal is to create both an **economic as well as an ecological balance** in order to acquire long-term company value – **CO₂ record**.

THE JCL PLUS+ NETWORK

CREATES RELIABLE
TRANSPORT ASSIGNMENTS
THAT ARRIVE PRECISELY
ON TIME

WE NETWORK LOGISTICAL PROCESSES

A use of the correct IT systems means the simplification of processes, traceability, a faster response speed and a higher cost effectiveness. We make use of the possibilities of our system and network in order to make comprehensive optimisations to the work of our customers and our own. If these IT systems are not yet available at customers, we create and implement them.

Our comprehensive areas of competence:

- Global network of branches
- Quality-assured distribution network
- Customised logistics solutions
- Intermodal transport solutions
- High-speed parcel distribution network
- Direct in-feed
- Delivery possible within 24h, consolidated collection of the returns
- Modern IT landscape for efficient and paperless order handling
- Own and flexible dispatch system
- Rapid data processing with high security and consistency
- User-friendly web connection and interfaces
- End-to-end Track & Trace



INDIVIDUAL SERVICES



Expertise

We have extensive knowledge relating to the logistics for the Retail, Automotive, Health & Pharmaceutical, Chemical, Industry, FMCG and Drinks Logistics sectors. Our high specialist expertise comes firstly from our years of experience and our growing with our customers. Secondly, our healthy growth is also an enrichment for our expertise.



Just in time

Due to the high degree of automation in automotive production, the time frames for the delivery of parts for vehicle production are extremely tight. Just-in-time deliveries directly to the production line are therefore standard today. In our longstanding close collaboration with the international automotive industry, we have always proven ourselves to be a committed partner who carries out deliveries reliably and on time.



Eco logistics

From intermodal solutions to transport assignments with a particularly small carbon footprint, JCL forges new paths for its customers, including away from well-trodden paths. Through precise monitoring of the market, careful selection of the carriers and intelligent linking of the means of transport, the specialists at JCL create innovative transport solutions that perfectly combine efficiency with the maximum possible environmental protection.



System flexibility

Highly networked and automated industries require modern and flexible logistics solutions. Perfect communication plays a decisive role here. At JCL standardised IT system and customer solutions with direct connection to the customer as well as the great personal commitment of the employees ensure a prompt and precise flow of information between the partners – around the clock and worldwide.



Duty of care

JCL handles all goods with the greatest of care at all times. From handling to loading and the careful compliance with safety provisions; with each process, JCL handles the products of the customers with great care.



Transport protection

From shirts to pianos – we have the right equipment in order to transport your product safely and without damage. Another factor is qualified staff who know exactly what transport logistics requirements the products place on us.



Track & Trace

JCL keeps you constantly informed about the status of your consignment. With modern Track&Trace systems and, on request, also by personal notification. Here, an employee accompanies your consignment from the creation of requirements to the completion of delivery so that you can concentrate in full on your core business.



Retourens management

We take over the integrated returns management for you. We assess the returned goods based on your specifications and initiate the corresponding process. We restore products up to a certain degree and take over the transport to the desired point of sale. The reliable handling of the returned goods should not be your concern, but rather our remit.



Assembly

We not only deliver reliably; we also ensure that furniture or electronic devices are properly set up at your customer's premises. For these orders, we only send professionals such as carpenters and fitters. They reliably assemble the goods. Professionally, securely and quickly. Your customers will remember you in a positive light.



Parcel delivery

We take over for you the delivery of parcels to the end customer by one-man, two-man or four-man handling – depending on requirements. With the use of appropriately qualified employees for business-specific and customer-oriented services, we offer you prompt and professional delivery of goods.



Disposal

You get what really counts from us – the product in superb condition and at the right place. Inherited burdens such as packaging material or old furniture should not be a problem that you or your customers have to deal with. We ensure that packaging material and old furniture are properly disposed of.



One to four-man delivery

With a one to four-man delivery, it can be guaranteed that bulky products (0-500 kg) can also arrive at the destination safely and without damage. Our years of experience helps us to assess when the use of several employees is required. In the process, we do not make any half-hearted compromises. Corresponding equipment and qualified staff transport heavy and unwieldy goods quickly and without damage to their place of destination.

ECOLOGICAL RESPONSIBILITY OUT OF CONVICTION



GLOBAL BENEFITS

WE IMPLEMENT ECOLOGICAL
SUSTAINABILITY WORLDWIDE

Sustainable and ecologically aware activities are a major concern of ours. With regard to the current environmental situation, particularly the logistics industry has to take measures in order to meet its ecological responsibility. We have a modern fleet of EURO 6 trucks, use green power for rail transport and are constantly searching for environmentally friendly possibilities to optimise our services.

We use potential to work in an ecological manner, day in, day out, and combine measures from diverse areas in an expedient manner.

- On request, we offer our customers ecologically optimised transport variants (active CO₂ exhaust gas minimisation).
- We attach importance to ecologically optimised processes in transport and storage.
- Intermodal transport, maximum utilisation of means of transport and avoidance of empty kilometres are standard at our company.
- On request, we offer the measurement of greenhouse gas emissions and energy consumption of transport services.
- Intelligent route planning and optimum use of resources help the environment and our customers.
- We are on the best way to having all JCL branches certified according to ISO 14001.
- Permanent search and usage of location-based, environmentally friendly possibilities. For example, in Switzerland, we use 100 % hydro power.

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JCL LOGISTICS TAKES OVER THE RESPONSIBILITY
FOR THE PRODUCTS OF ITS CUSTOMERS ALONG
THE ENTIRE SUPPLY CHAIN.

www.jcl-logistics.com

